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Address reply to: ISO/IEC JTC1/SC7 Secretariat  
École de technologie supérieure – Department of Software and IT Engineering  
1100 Notre Dame Ouest, Montréal, Québec Canada H3C 1K3  
[secretariat@jtc1-sc7.org](mailto:secretariat@jtc1-sc7.org)

[www.jtc1-sc7.org](http://www.jtc1-sc7.org)

# ISO/IEC JTC 1/SC7 PLENARY MEETING

**Москва, 2007-05-21**  
SC7 Chairman Presentation

**François Coallier**  
chair@jtc1-sc7.org  
francois.coallier@etsmtl.ca

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# History

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# SC7 History

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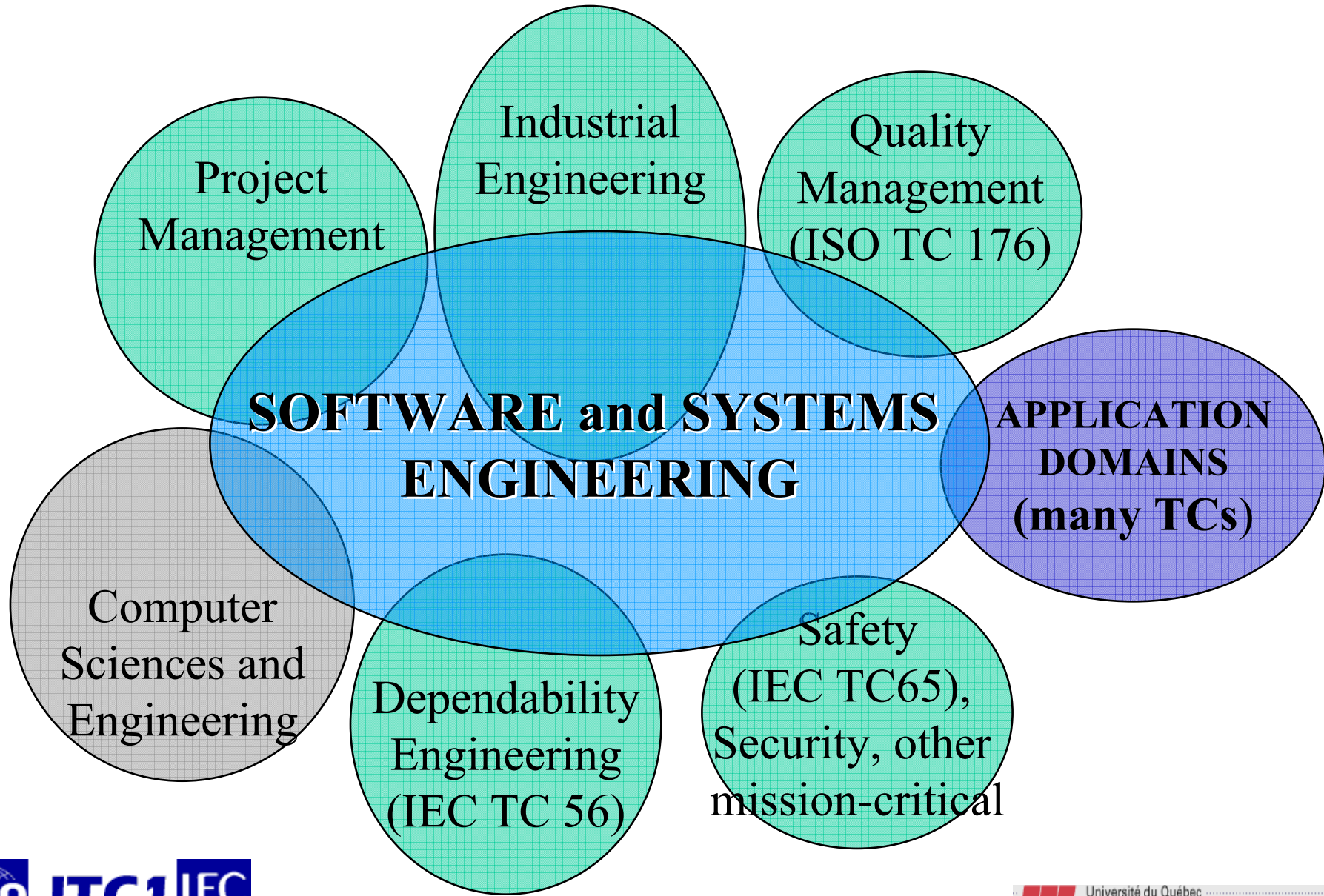
- **1987 - Formation of JTC1/ SC7**
- **1990 - First Business Plan published**
- **1991:**
  - **Name changed to Software Engineering**
  - **Publication of ISO/IEC 9126**
- **1995 - Publication of ISO/IEC 12207**
- **1997:**
  - **Terms of references broadened to Software Systems**
  - **First Business Planning Workshop**
  - **Vocabulary and BPG SWG established**
- **1998:**
  - **Transfer of ODP and E-LOTOS projects from SC33**
  - **Process architecture**
- **2000 - Name changed to *Software and System Engineering***
- **2005 – Publication of ISO/IEC 20000**

# SC7 TERMS OF REFERENCE

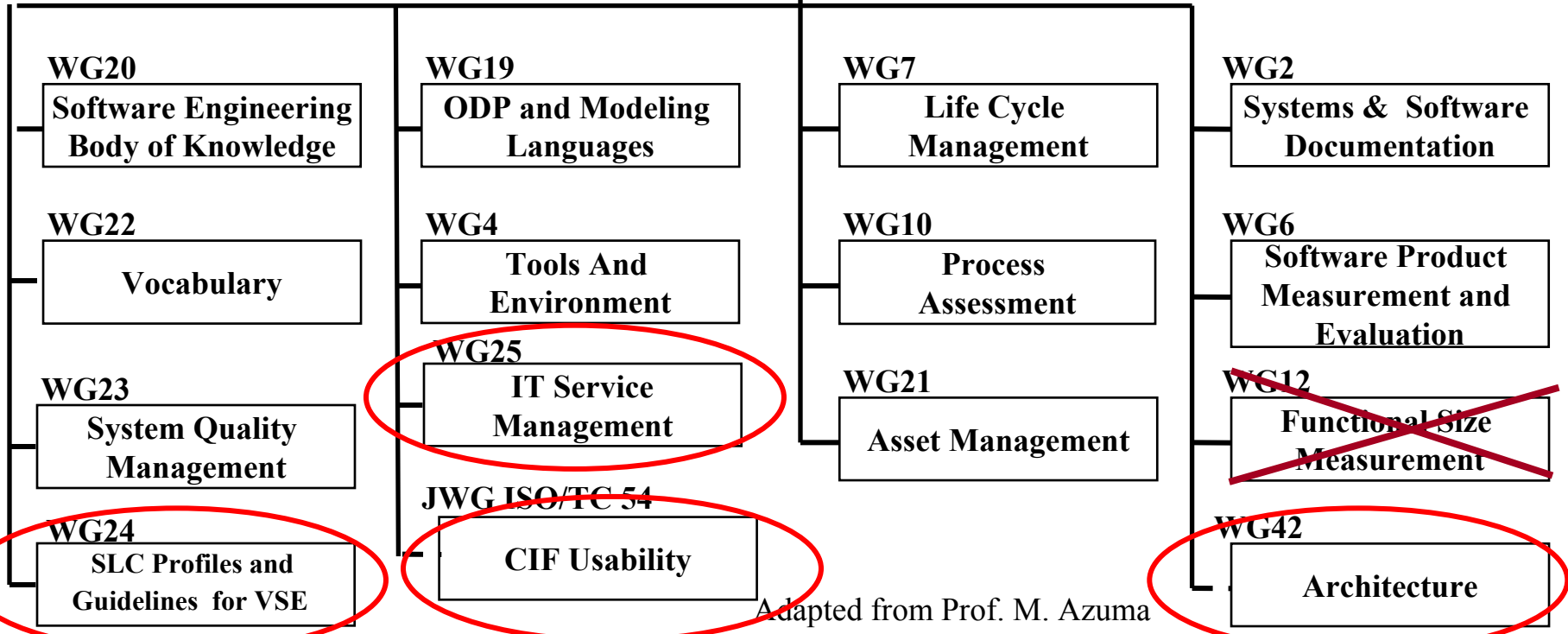
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*Standardization of processes, supporting tools and supporting technologies for the engineering of software products and systems*

# JTC 1/SC7 Is an Horizontal Committee

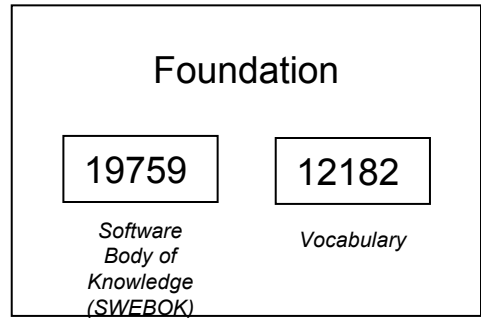


# SC7 Structure

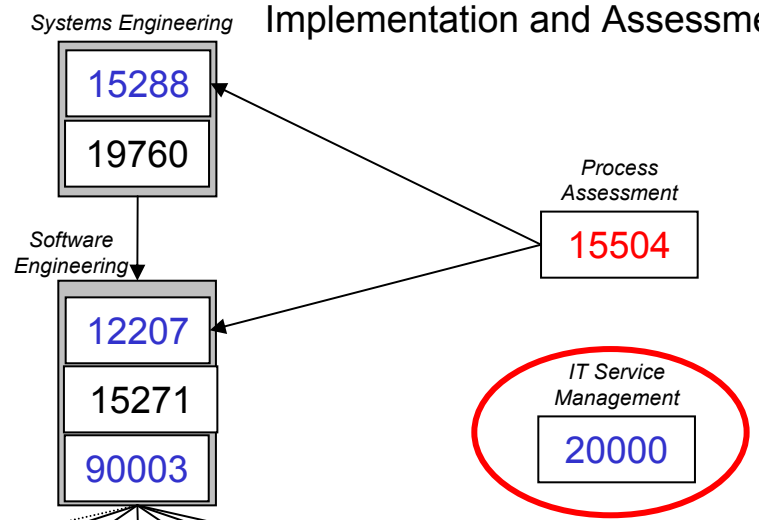


Adapted from Prof. M. Azuma

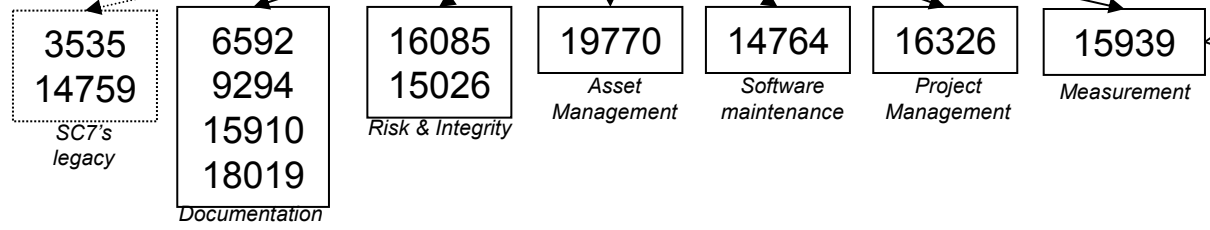
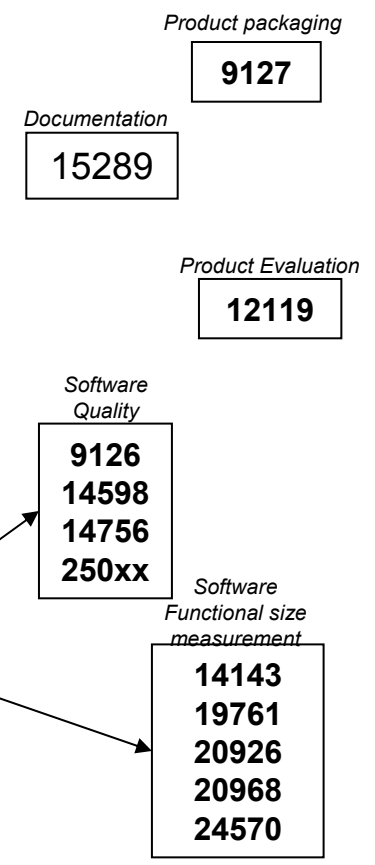




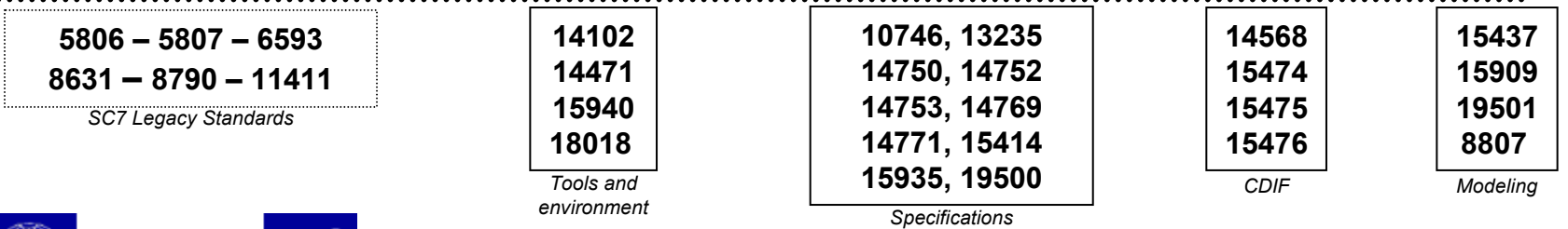
**Process Implementation and Assessment**



**Product**



**Tools, Methods**



# Chairman's theme for Moscow

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# Chairman's theme for Moscow

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## CONSOLIDATION (again)

-> Taking stock, completing  
ongoing activities  
& optimizing

# Context

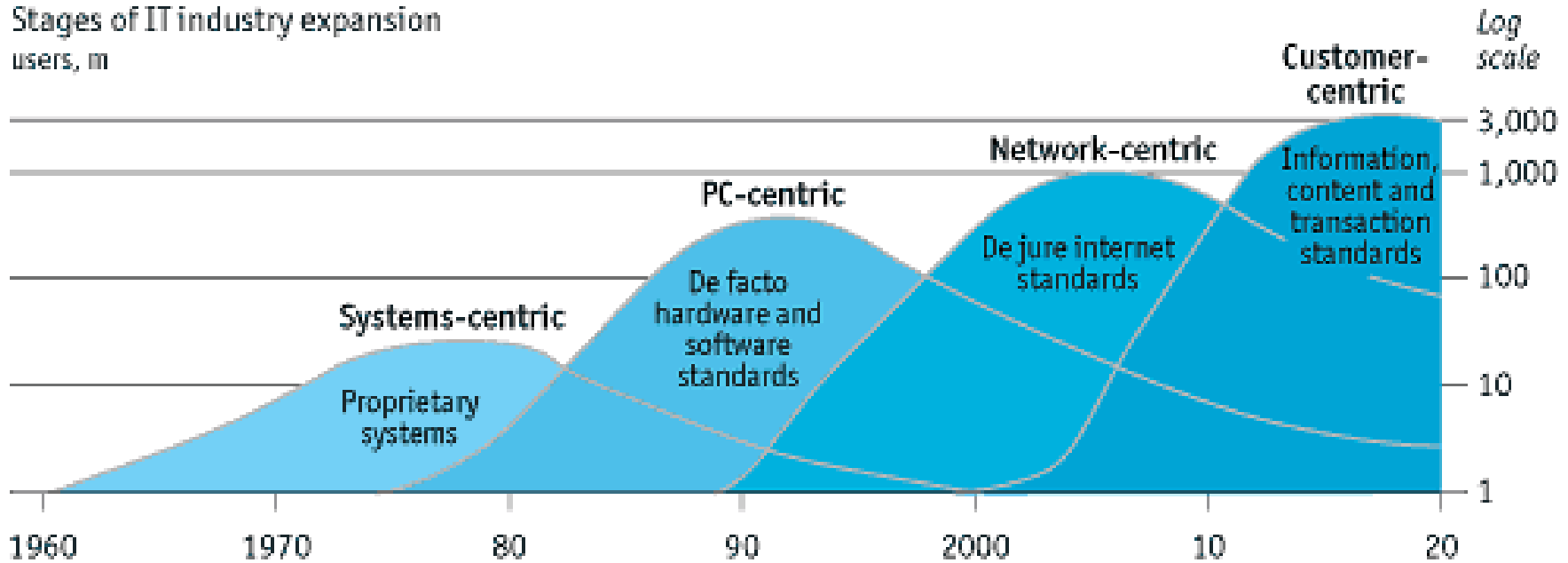
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# IT Evolution

(technology waves and social impacts)

## What next?

Stages of IT industry expansion  
users, m



Source: David Moschella

From: *The fortune of the commons*. In *Coming of Age - A Survey of the IT Industry*.  
The Economist, May 8th 2003

# Markets Size (10<sup>9</sup> US \$)

## ICT Vendor 2002

**Reference: R.Fulton,  
COM-15-1667, Predicts  
2002 – What's Ahead for  
the IT Industry, Gartner  
Research, Research Note,  
2002-01-08**

**[http://www.adabasnatural4ever.com/industry\\_news/media/predicts\\_2002\\_what\\_s\\_ahead\\_for\\_the\\_it\\_industry.pdf](http://www.adabasnatural4ever.com/industry_news/media/predicts_2002_what_s_ahead_for_the_it_industry.pdf)**

Telecommunications equipment	380
Computer Systems Hardware	240
Software Licenses	70
Project Oriented IT Services	250
Semiconductors	150
Support/Management IT Services	350
<b>TOTAL</b>	<b>1 440</b>

# IT Evolution: Some Key Points

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- General
  - Increased ubiquity of IT
- Market
  - Mostly a service market
  - Market that is getting more global
- Technology
  - A more interconnected world
  - A more M2M, transactional world
  - Content (multimedia) focus
  - A more ‘intelligent’ world

# Why are standards important in IT?

## One perspective – Global interoperability:

- Between machines/components
- Between people
- Between organizations

SC7 Contributions

- > Enable the creation of markets
- > Enable commercial activities
- > Enable functional products
- > Enable functional infrastructures
- > Enable the perinity of digital information
- > .....



# SC7 Markets

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Includes:

Producer/Consumers/Operator/... of

- Embedded Software Systems
- Corporate/Enterprise Information Systems (IS)  
*(Management Information Systems (MIS); Data Processing)*
- Interactive Media Systems;

# What is Enterprise IS?

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Enterprise IS is a Systems of Systems:

*Multiple, heterogeneous, distributed systems  
that are embedded in networks at multiple  
levels.*

[http://en.wikipedia.org/wiki/System\\_of\\_systems](http://en.wikipedia.org/wiki/System_of_systems)

*...and have been developed independently  
through time*

# Embedded vs Enterprise

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## **(Traditional) Embedded**

- Control the 'real' world
- Hard or soft real time
- May impact Health and Safety
  
- Independent or interrelated systems
  
- May be mass manufactured
  
- Enter maintenance once delivered.  
Many types of updates possible.

## **Enterprise**

- Process information
- Soft real time
- Financial/Economic impacts. May impact Health and Safety in some cases
- Set of distributed heterogynous systems integrated into an organization.
- Include processes, business rules, data/information
- Continuous addition, modifications or retirements of components/subsystems/systems. Configuration changes.

# Interactive Media Systems

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Graphic/media intensive applications that have a interactive human interface:

- Simulators
- Immersive environments
- Computer Games
- Data Navigation Systems

# Directions

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# Outputs from the 2004 Brisbane Plenary

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## Opportunities

- Systems Engineering
- Software and Systems Assurance
- Systems Architecting
- IT Operations and Services
- Re-use
- Agile Processes
- Open Source Software (OSS)
- Curricula and Certification
- Application Domains Acceptance
- Data ?

## OUTPUTS -> status

- NWI and Fast Track
- Study Group -> Future project
- Study Group -> WG42
- ISO/IEC 20 000 -> WG25
- Study Group -> No action
- No action
- Study Group -> No action
- Study Group -> Project
  
- NWI -> Project

# Key Strategic Directions

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- Respond to the evolution of the global IT market and of IT technologies
  - Increase globalization of IT Services
  - Growing importance of IT operations services
  - Growing importance of Systems Integration
  - Continual increase in IT ubiquity
  - Continual increase in the importance of the global IT infrastructure to the global economy

# Key Strategic Directions (2)

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- Continue:
  - Increase integration and harmonization of SC7 standards
  - Increase coverage of Systems Engineering
  - Increase harmonization of Software and Systems Engineering Standards
  - Integration of SC7 standards with IEEE's
  - Work closely with strategic partners:
    - IEEE, INCOSE, OMG, ITU-T, itSMF.



# Key Strategic Directions (3)

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- Increase the relevancy of SC7 standards for the three principals type of software systems:
  - Embedded Systems
  - Enterprise Information Systems
  - Interactive Medias

# Terms of References

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# SC7 Terms of References

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*Standardization of processes, supporting tools and supporting technologies for the engineering of software products and systems.*

*Note: The processes, tools and technologies are within the scope of JTC1 terms of references and exclude specific tools and technologies that have been assigned by JTC1 to other of its SC's.”*

# Need to Retouch SC7 Terms of References

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- To correct some legacy wordings
- To better reflect the total life-cycle coverage of SC7 standardization activities

# Proposed new terms of reference

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*Standardization of processes, **methods** and supporting technologies for the engineering and management of software and systems throughout their life cycles.*

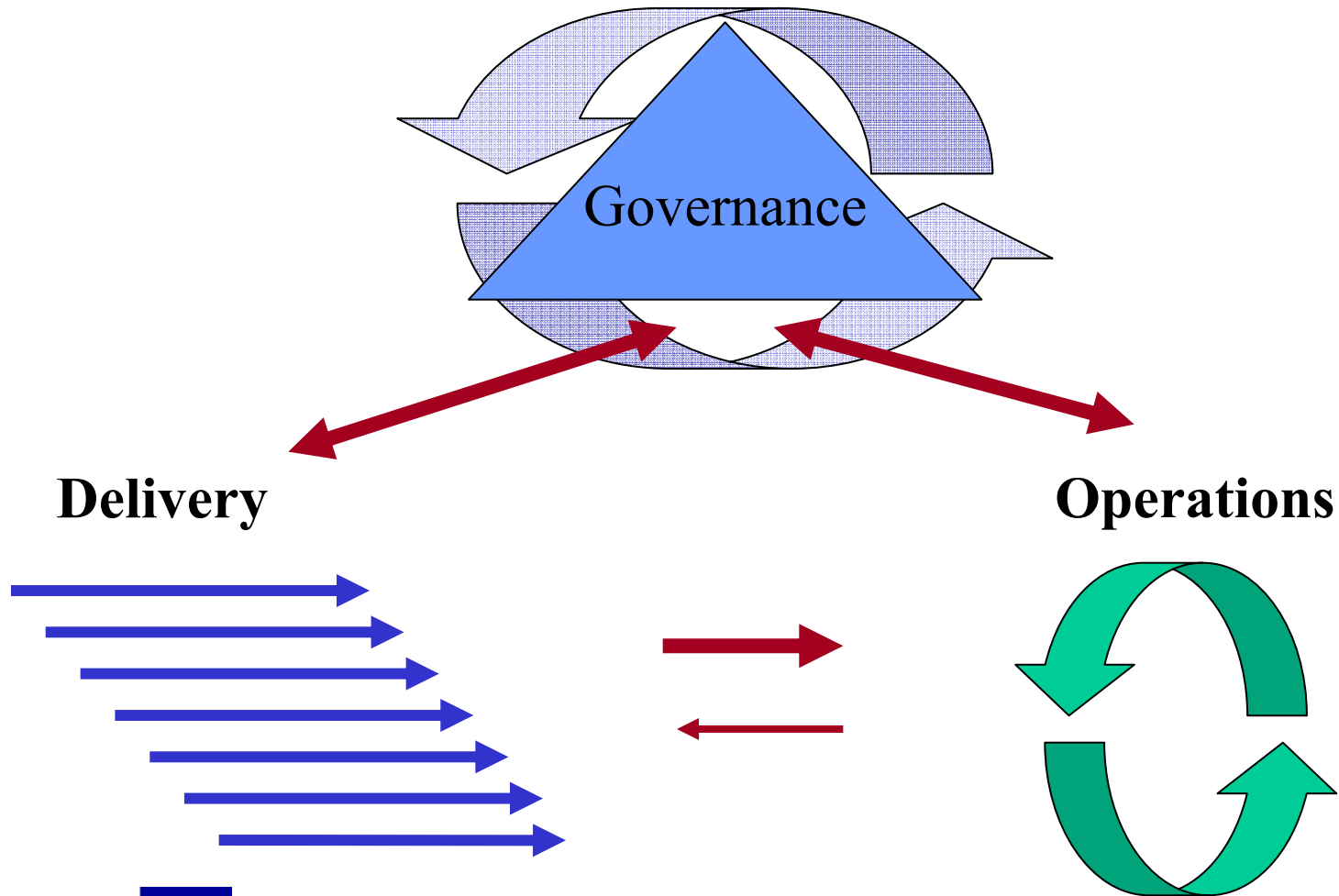
*Note: The processes and technologies are within the scope of JTC1 terms of reference and exclude specific technologies that have been assigned by JTC1 to other of its SCs.”*

# IT Service Level

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- Set of measurements characterising how an IT service is perceived by the user
- The user can be a human being or an organisation

# Enterprise IT Processes



# A Total Life-cycle Approach is Required to Ensure Appropriate Service Levels

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**IT Service Level**

=

**IT Governance & Management**

+

**IT Engineering**

+

**IT Operation**



# Examples of SC7 Work Pertinent to IT Service Management

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- Software And Systems Life-cycle Standards (also have governance components)
- Software Maintenance
- Software Asset Management
- Software And Systems Risk Management
- Software Systems Assurance
- Software And Systems Products Related Standards

# Recommendation: SC7 to reaffirm proposed new terms of reference

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*Standardization of processes, **methods** and supporting technologies for the engineering and management of software and systems throughout their life cycles.*

*Note: The processes and technologies are within the scope of JTC1 terms of reference and exclude specific technologies that have been assigned by JTC1 to other of its SCs.”*

# Exploratory Work in Progress

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# Actives SC7 Study Groups

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- Study Group on ITC Governance
- Study Group on Software and Systems Benchmarking and Measurement
- Study Group on Software Product Quality Evaluation Module
- Study Group on Review of TR 14143-5 – Functional Size Measurement

# Intelligent Systems

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- Banff Tech Watch Recommendations for JTC 1:
  - SC7 to assess if standardizations activities are required.
  - SC7 to assess IEEE activities in this area.
- Action taken:
  - Added to SWG5 workload
  - Discussions initiated
  - Study Group to be set up at next plenary

# Action items for the plenary

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# Action items for the plenary

<b>ITEM</b>	<b>ACTIONNEE(S)</b>
<b>Prepare resolutions on WG convenerships</b>	Secretariat Drafting Committee
<b>Refresh liaison officers appointments</b>	Secretariat Drafting Committee
<b>Repeat resolution on P Members participation to ballots: reminding P Members of their obligation to vote (Resolution 939)</b>	Secretariat Drafting Committee

# Action items for the plenary

ITEM	ACTIONNEE(S)
<p><b>Identify active C liaisons</b></p> <p><b>Take appropriate action on inactive C liaisons</b></p>	<p>Secretariat</p> <p>WGs</p>
<p><b>Closure of WG12 (Resolution 928): transfer remaining projects and maintenance responsibility</b></p>	<p>BPG</p> <p>Secretariat</p>
<p><b>SW Testing NWI (Resolution 919): if accepted, to whom will it be assigned?</b></p>	<p>BPG</p>



# Action items for the plenary

ITEM	ACTIONNEE(S)
<b>WG42 Presentation: No action required</b>	
<b>JWG TC54 Presentation: No action required</b>	
<b>WG 23 Presentation: No action required</b>	
<b>ISO Risk Management Project: need to reaffirm Resolution 888?</b>	BPG Liaison Officer

# Action items for the plenary

<b>ITEM</b>	<b>ACTIONNEE(S)</b>
<b>Respond to JTC 1/SC27 WG1: would like to collaborate on IT Service Management (N3713)</b>	BPG Liaison Officer
<b>Respond to JTC 1/SC27: Collaborative work on Application Security (N3714)</b>	BPG Liaison Officer
<b>JTC 1/SC27 FCD Risk Management (N3715): should recognize that ISO/IEC 16085 exist</b>	Liaison Officer Drafting Committee

# Action items for the plenary

<b>ITEM</b>	<b>ACTIONNEE(S)</b>
<b>Respond to the invitation to appoint a liaison to a new ISO/IEC joint project on Medical device software - Guidance on the application of ISO 14971 to medical device software (N3720)</b>	Liaison Officer Drafting Committee
<b>Respond the the ITU-T SG17 statement of interest in the NWI on Software Testing (N3718)</b>	Liaison Officer Drafting Committee

# Action items for the plenary

<b>ITEM</b>	<b>ACTIONNEE(S)</b>
<b>Assess the request for a A liaison by the Information Systems Audit and Control Association (ISACA) and the IT Governance Institute (N3712)</b>	BPG WG25 SG IT Gov WG21
<b>Assess the proposal for IBSMA to become Type A liaison to ISO/IEC/JTC1 SC7 (N3719)</b>	BPG WG25 WG21

# Action items for the plenary

ITEM	ACTIONNEE(S)
<b>Proposed modifications to the SC7 Terms of Reference to be presented to the full plenary and finalized during the week</b>	Chairman & BPG to consult and come with recommendation to AG.
<b>SC7 Chairman Term</b>	NBs

# Action items for the plenary

<b>ITEM</b>	<b>ACTIONNEE(S)</b>
<b>Extension of the term of the Study Group on ITC Governance</b>	Drafting Committee
<b>Study Group on Benchmarking</b>	Presentations postponed to second AG meeting

# Action items for the plenary

<b>ITEM</b>	<b>ACTIONNEE(S)</b>
<b>Endorse the recommendations of the Study Group on Review of TR 14143-5 – Functional Size Measurement</b>	BPG
<b>Endorse the recommendations of the Study Group on Software Product Quality Evaluation Module</b>	WG6 Drafting Committee
<b>Update the SC7 standard Framework to include ISO/IEC 20 000</b>	SWG5

# Action items for the plenary

<b>ITEM</b>	<b>ACTIONNEE(S)</b>
<b>Implement the items SWG5 Report</b>	SWG5
<b>IEEE-CS Liaison Report (N3722)</b>	BPG, WGs
<b>Intelligent Systems</b>	SWG5
IEC TC56	Drafting Committee Liaison



# Action items for the plenary

<b>ITEM</b>	<b>ACTIONNEE(S)</b>
<b>Futures Plenary: 2008: Berlin</b>	Chairman Drafting Committee
<b>Futures Plenary: 2009 : India 2010: Japan</b>	Chairman NBs
<b>Future Interim Meetings: 2007: Montréal</b>	Drafting Committee

# Action items for the plenary

ITEM	ACTIONNEE(S)
<b>Future Interim Meetings: 2008, 2009</b>	WG7 & 10 Conveners Chairman NBs