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ISO/IEC JTC 1/SC7 ADVISORY GROUP BUSINESS PLANNING MEETING Helsinki, 2005-05-23

SC7 Secretary Presentation

SC7 Secretariat Report

AG Meeting, Helsinki 2005-05-23



Part 1: summary of SC7 activities

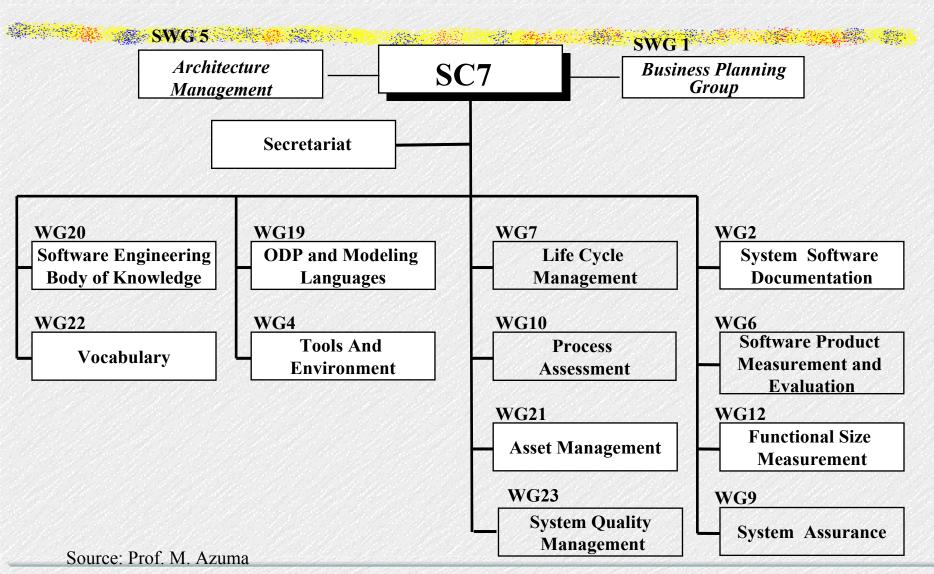
Agenda

- >SC7 actual structure
- > Plenary attendance statistics
- > Useful statistics
- > Published standards
- >Active projects
- **▶**SC7 production
- >WGs' load analysis
- >SC7 Secretariat



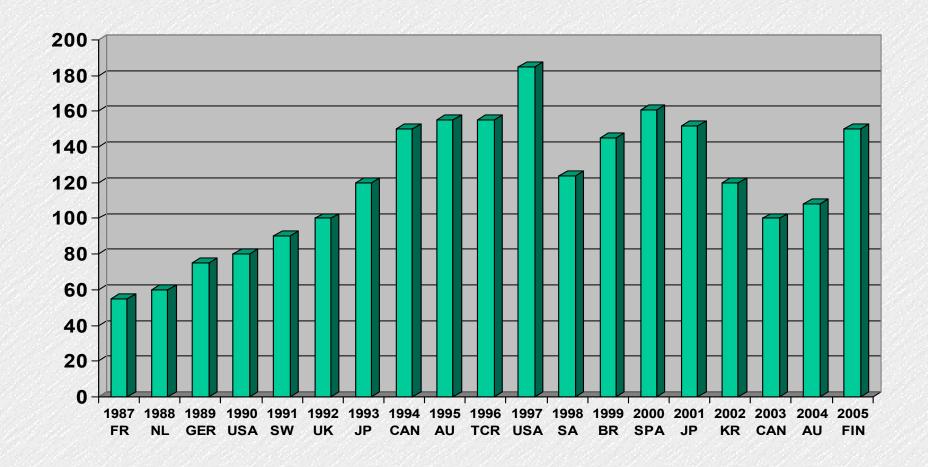
Department of Software and IT Engineering

SC7 structure





Plenary attendance statistics







Useful statistics

- All published standards (as of 2005-05): 82
- Standards published between May 2004 and May 2005:
- Active projects (NWIs included): 29

SC7 Secretariat Report

AG Meeting, Helsinki 2005-05-23



Standards published in 2004-2005

- ISO/IEC TR 9294:2005-Information technology Guidelines for the management of software documentation
- ISO/IEC 15504-1:2004-Information technology Process assessment --Part 1: Concepts and vocabulary
- ISO/IEC 15504-4:2004-Information technology -- Process assessment -- Part 4: Guidance on use for process improvement and process capability determination
- ISO/IEC 15909-1:2004-Software and system engineering -- High-level Petri nets -- Part 1: Concepts, definitions and graphical notation
- ISO/IEC 16085:2004-Information technology -- Software life cycle processes -- Risk management
- ISO/IEC 19501:2005-Information technology -- Open Distributed Processing -- Unified Modeling Language (UML) Version 1.4.2
- ISO/IEC 24570:2005-Software engineering -- NESMA functional size measurement method version 2.1 -- Definitions and counting guidelines for the application of Function Point Analysis



Active projects (1)

- ISO/IEC FCD 9127-Software engineering -- User documentation and cover information for consumer software packages
- ISO/IEC FCD 12119-Software Engineering -- Software product evaluation -- Requirements for quality of Commercial Off The Shelf software product (COTS) and instructions for testing
- ISO/IEC AWI 14143-1-Information technology -- Software measurement -- Functional size measurement -- Part 1: Definition of concepts
- ISO/IEC FCD 14143-6-Information technology -- Software measurement -- Functional size measurement -- Part 6: Guide for use of ISO/IEC 14143 series and related international standards
- ISO/IEC FDIS 14764-Software Engineering -- Software Life Cycle Processes -- Maintenance
- ISO/IEC 15414:2002/FPDAmd 1-Substantive Changes and Additional Text Clarifications and Correction of Editorial Errors
- ISO/IEC FCD 15476-4-Information Technology -- CDIF Semantic Metamodel -- Part 4: Data Models
- ISO/IEC FCD 15476-6-Information Technology -- CDIF Semantic Metamodel -- Part 6: State/Event Model



Active projects (2)

- ISO/IEC FCD 15504-5-Information technology -- Process Assessment -- Part 5: An exemplar Process Assessment Model
- ISO/IEC FCD 15940.2-Information Technology -- Software Engineering -- Environment Services
- ISO/IEC PRF TR 19759-Software Engineering -- Guide to the Software Engineering Body of Knowledge (SWEBOK)
- ISO/IEC CD 19770-Information technology -- Software Asset Management Process
- ISO/IEC WD 19793-Information technology -- Open Distributed Processing -- Use of UML for ODP system specifications
- ISO/IEC DIS 20000-1-IT service management -- Part 1: Specification for service management
- ISO/IEC DIS 20000-2-IT service management -- Part 2: Code of practice for service management
- ISO/IEC DIS 23025-Common Industry Format for Usability Test Reports

SC7 Secretariat Report

AG Meeting, Helsinki 2005-05-23

• ISO/IEC DIS 23026-Software Engineering -- Recommended Practice for the Internet -- Web Site Engineering, Web Site Management, and Web Site Life Cycle



Active projects (3)

- ISO/IEC NP 24744-Standard Metamodel for Software Development Methodologies
- ISO/IEC NP 24748-Systems and Software engineering -- Life cycle management
- ISO/IEC FDIS 25000-Software Engineering -- Software product Quality Requirements and Evaluation (SQuaRE) -- Guide to SQuaRE
- ISO/IEC WD/CD 25001 Software engineering: Software product Quality Requirements and Evaluation (SQuaRE) Evaluation Planning and management
- ISO/IEC CD 25020-Software and System Engineering -- Software quality requirements and evaluation (SQuaRE) -- Quality measurement -- Measurement reference model and guide
- ISO/IEC PDTR 25021-Software and System Engineering -- Software Product Quality Requirements and Evaluation (SQuaRE) -- Measurement Primitives
- ISO/IEC CD 25030-Software engineering -- Software quality requirements and evaluation (SQuaRE) -- Quality requirements
- ISO/IEC CD 15289 Information technology—Systems and software engineering—Content of systems and software life cycle process information products (Documentation)
- ISO/IEC FDIS 15909 Software Engineering High Level Petri Net
- Framework for ISO/IEC System and Software Engineering Standards

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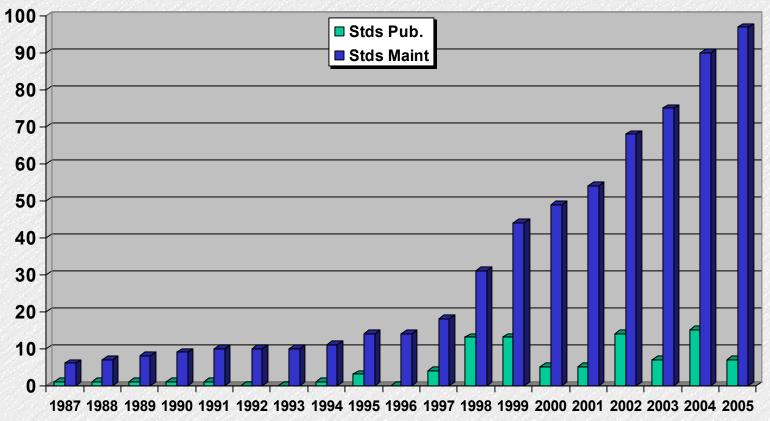
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- Proposal for an Addendum to ISO/IEC 15909-1
- Proposal for a type A liaison with the IT Service Management Forum (itSMF)
- Proposal for a type C liaison between the Common Software Measurement International Consortium ('COSMIC') and SC7/WG12



SC7 Production (est.)

(No new NWI assumed - exclude dependability, include PAS)





SC7 Secretariat Report

AG Meeting, Helsinki 2005-05-23

WG Current Load Analysis

Working Group	Projects	NWI	Current PAS&FS
2	2		
4	5		
6	6	1	1
7	2	2	1
9	2		
10	1		
12	2		
19	6	1	
20	1		
21	1		
22	1		
23	1		



Part 2: SC7 secretariat

- Agenda
 - > Regulations, rules and patterns
 - **Voting**
 - Quality of documents
 - Study and Ad Hoc Groups
 - **➤** Working with ITTF/ISO
 - >SC7 Secretariat availability



Regulations, rules and patterns

- ISO/IEC JTC1 Directives, 5th edition, Feb 2004
 - The latest version to be used
 - > Should be observed by all editors

SC7 Secretariat Report AG Meeting, Helsinki 2005-05-23

- Excel Comment Template used in 50-60% of sent comments at best, often without a vote indication
- JTC 1 "2/5 rule"
 - > projects which have not moved for the last two (2) years will be automatically cancelled (instead of three years),
 - > projects which have not reached the publication stage after five (5) years will be automatically cancelled (instead of 7 years)
- The above three items make the basis for SC7 quality of production and should be <u>automatically</u> observed by all members



Voting

- Vote format
 - > 29 "P" members are STILL able to submit their votes in several different formats
- SC7 Secretariat would recommend the following format for documents under edition (CD, FCD etc.):
 - E-mail in **.TXT** format only
 - ◆ The SUBJECT line of the email to contain:

VOTE N xxxx - stage and title of the document - country name - position $\frac{\text{EXAMPLE}}{\text{COUNTRY}}$

Subject: Vote N3179-PDTR 25021-measurement primitives-Canada NO with comments

• with the attached comments – if required – using the Excel template ONLY, titled as follows

N xxxx - country name - Comments
EXAMPLE

N3179-Canada Comments





Balloted document: ISO/IEC JTC 1/SC 7 N2976 CD 25020.2

SC7 Secretariat Report

AG Meeting, Helsinki 2005-05-23

Vote: Approve, Disapprove, Abstain

(please choose ONE ONLY)

NB	No.	Cat	Clause, Sub-clause	Paragraph, Figure, Table	Comment and rationale	Proposed new text
NB	1	GT	6.1		This clause includes requirements which are presented as a subset of requirements in 25030 and 2504n, respectively. Repeating some (but not all) requirements from other standards may cause usability problems. For example, it is possible to comply with 25020 with respect to quality requirements without complying with 25030 since 25030 is not a normative reference. Another problem with the approach is that there may quickly appear inconsistencies between 25020 and 25030 and 2504n	Suggested change: Remove requirements in this clause and mare normative references to 25030 and 2504n.

when one of them are updated.



Voting

- SC7 Secretariat would recommend the following format for NWI:
 - E-mail in **.TXT** format only
 - ◆ The SUBJECT line of the email to contain:

VOTE Nxxxx-title and stage of the document-country name-Q1,Q2,Q3,Q4,Q5,Q6 or YES/NO

EXAMPLE

Subject: Vote N2954-NWI Requirement Engineering Tool Requirements-Canada YYY NNN

with the comments inside the e-mail body text, especially if Q1 is NO and Q4 is YES



Voting

- Discipline:
 - > 7-10% votes sent "five to midnight"
 - > 3-4% votes sent "after midnight", sometimes with serious delays
- Validity (a ballot is <u>invalid if less than 50%</u> of votes are cast, so minimum is 15 votes)
 - > 2004-2005 voting statistics
 - ♦ min=12, max=19, average=15.8
 - 5 ballots below validity level

SC7 Secretariat Report

AG Meeting, Helsinki 2005-05-23

 Submission security. Due to SPAM and viruses please require confirmation of the reception



Quality of documents

- Quality:
 - > More and more professional
 - > English still rather "rich in flavours"
 - ➤ More regard to ISO Directives
- To ensure better and stabilized quality of edited documents SC7 Secretariat would recommend:
 - > Every WG should have latest version of ISO/IEC JTC1 Directives at hand during edition of documents
 - > Every edited document should have at least one native English speaker in editing body
 - The documents should be released to the secretariat only with prior acceptation of the Working Group Convener



Study and Ad Hoc Groups

- Please remember the following:
 - > SG or Ad Hoc lives from plenary to plenary
 - The only product is the report and the effectiveness of the SG/AH is measured by its quality
 - ➤ The reports should be submitted to SC7 Secretariat early enough to be published and analyzed *before* plenary
 - ➤ If the report is accepted during plenary SG/AH dies
 - The report is a *document* that should follow the basic good practices of redaction and editing



Working with ITTF/ISO

- The common objective PUBLICATION...
- SC7 editors work with ISO editors but...
 - > There is neither a process nor rules for this cooperation
 - > There is no visible intent on ISO side to establish such rules
- SC7 Secretariat would recommend the following:
 - ➤ Whenever the ISO-SC7 editors cooperation starts the Secretariat opens the direct communication channel between the parties (to avoid a middleman)
 - ➤ All info exchange should be executed directly between parties but with Secretariat kept in cc: for the case of situations requiring Secretariat's involvement



SC7 Secretariat availability

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- By phone:
 - >(+1) 514 396 8652 (École de technologie supérieure)

